

Improved Communication with Your Patients



We have made several improvements to our systems that will enable your patients to better interact with us electronically. We wanted to take a few moments to make you aware of two exciting features that are now available:

1. Your patients will now be able to access their imaging reports through our online patient portal (HealthCompanion.com). These reports will be made available five days after the report has been signed by the radiologist.
2. Your patients will also be able use our online patient portal (HealthCompanion.com) to communicate with our radiologists (electronically).

Not only are these features beneficial for your patients, they are also an important part of CMS's Meaningful Use program. Specific instructions for patients can be found in the waiting rooms of each of our locations and we've also included an image of the takeaway cards below for your reference.

Stay Connected with **Imaging Healthcare** SPECIALISTS

Visit imaginghealthcare.com/patients, then select *Access Your Medical Imaging Reports*. You will need to enter the 6-digit PIN number provided at the time of your exam. If you do not have your PIN, please contact Medical Records at **858.658.6515**.

You can now manage your health online with our patient portal.* Our secure, comprehensive patient portal allows you to:

- Access imaging reports online
- View/edit personal health information
- View clinical summaries of your visits at Imaging Healthcare Specialists
- Create a long-term personal health record (PHR)
- Communicate with us electronically

*Healthcompanion.com is a partner of Imaging Healthcare Specialists.

What Your Patients Are Saying About Imaging Healthcare Specialists!

We continue to hear great things from your patients regarding their visit to Imaging Healthcare Specialists. We wanted to share some of the pleasant feedback we received during our last survey period (Q1 2014):

"I was impressed. You even had convenient parking next to the building! Thank you for a good experience. I appreciated the concern for my comfort and well-being, including my hearing and balance problems."
(Hillcrest – 5th Ave)

"Great experience. The ultrasound tech, Daniella, was very professional and made me feel very relaxed. I would definitely come back to this office if needed. The whole staff was amazing! A+! Keep it up!"
(Temecula Valley)

"I have always had great experiences when at Imaging Healthcare Specialists. All the staff are so friendly, respectful, and knowledgeable. My husband refers many people from his Oncology practice here. I have told him often that he never has to worry about referring his patients to Imaging Healthcare Specialists. Thank you!"
(Tri-City)

"The nurse (Kathleen) that performed my mammogram today was so cheery, helpful, friendly, and went above and beyond to make sure I understood the instructions to the procedure all while ensuring I was comfortable. Best RN I have worked with, and it was even a Monday morning! Thank you!"
(Alvarado)



Imaging Healthcare
SPECIALISTS

11TH ANNUAL CHARITY GOLF TOURNAMENT

benefitting

Fresh Start Surgical Gifts

Monday, October 27, 2014
Del Mar Country Club

Imaging Healthcare Specialists proudly presents our 11th Annual Charity Golf Tournament to benefit Fresh Start Surgical Gifts. Fresh Start Surgical Gifts is a 501(c)(3) nonprofit who provide reconstructive plastic surgery and related services to children and young adults with physical deformities.

If you wish to participate or to learn more, visit imaginghealthcare.com/golf

Referral Forms Required

We have recently updated our order intake process to improve our turnaround times for patients. For best service, please remember to **always send us the order via fax or online and provide it to the patient.** We will not be able to schedule the patient without an accurate order form. Thank you!

COMING SOON: New Hillcrest Location

We're excited to announce the upcoming consolidation of our two Hillcrest locations (5th Ave. and Laurel) to a brand new state-of-the-art imaging center. Slated to open by early 2015, the new location in Hillcrest will be located at **150 West Washington Street, San Diego, CA 92103.**

Order Online!

We've updated our online ordering, check it out at imaginghealthcare.com/orders



[facebook.com/ImagingHealthcareSpecialists](https://www.facebook.com/ImagingHealthcareSpecialists)

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Patients Can Now Schedule Screening Mammogram Appointments Online!

We are excited to announce that patients can now schedule screening mammogram appointments directly online. To simplify the process for our patients, we have made improvements to allow the patients to schedule directly online at their convenience without having to call during normal business hours. We want to ensure our patients have the best experience, every time, and make scheduling an appointment at Imaging Healthcare Specialists as easy as possible.

To have your patients schedule their screening mammogram appointment online, visit imaginghealthcare.com/mammo

